

# July 26 Heavy Rain Event Back-up Complaints



Rainfall:  
3.78"/4 hr at POTW  
3.03"/hr => 66 yr event

1232 Total Back-Up Complaints Citywide







- 233 in District 1
- 155 in District 2
- 496 in District 3
- 55 in District 4
- 228 in District 5
- 62 in District 6

3 could not be mapped







## July 26, 2007 Complaints (1232 Total)

-  Verified (951)
-  Reported but not verified (281)

## HSD Facilities

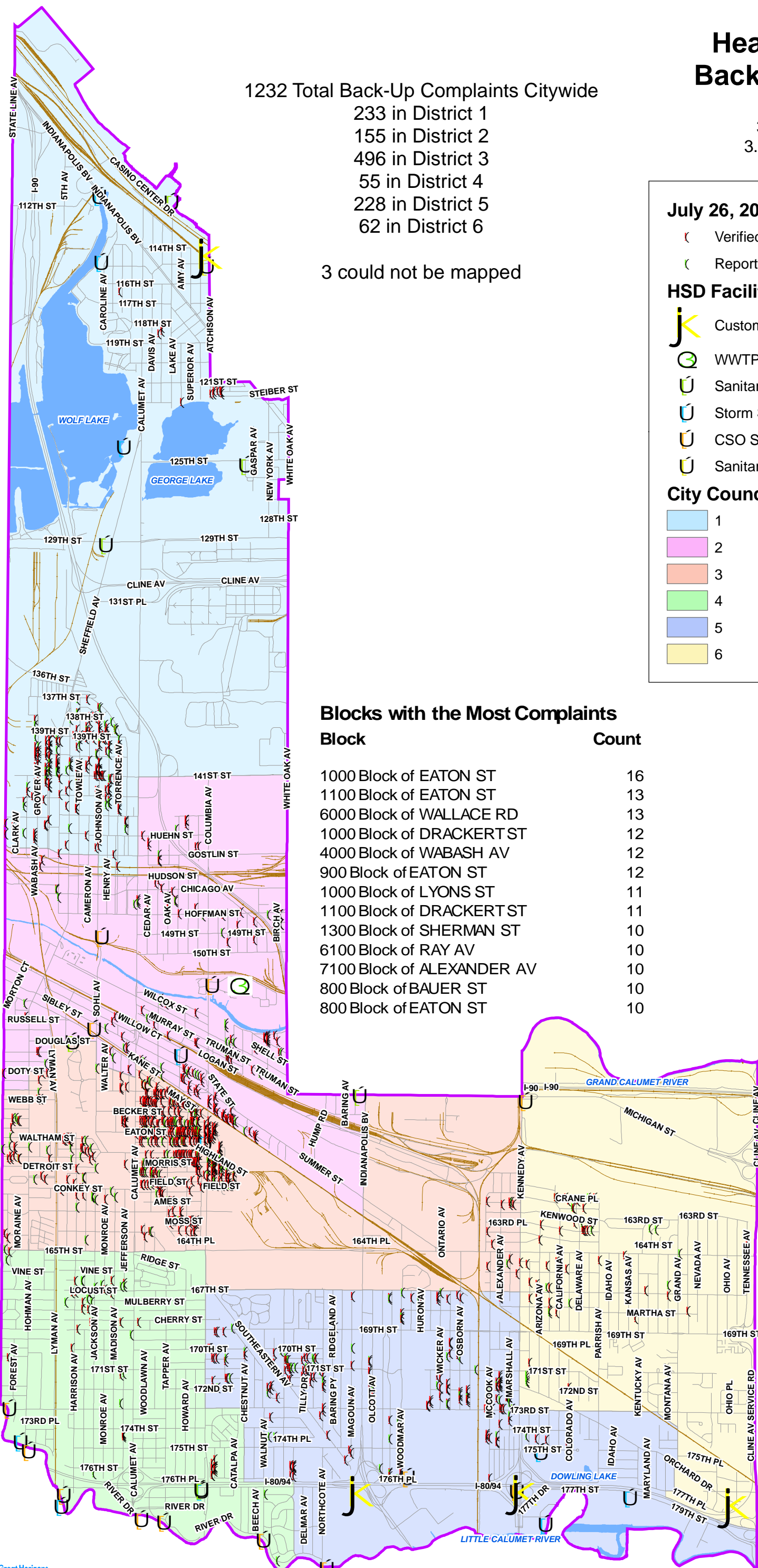
-  Customer Community Tie-in
-  WWTP
-  Sanitary Lift Station
-  Storm Station
-  CSO Station
-  Sanitary/Storm Station

## City Council Districts

-  1
-  2
-  3
-  4
-  5
-  6

## Blocks with the Most Complaints

Block	Count
1000 Block of EATON ST	16
1100 Block of EATON ST	13
6000 Block of WALLACE RD	13
1000 Block of DRACKERT ST	12
4000 Block of WABASH AV	12
900 Block of EATON ST	12
1000 Block of LYONS ST	11
1100 Block of DRACKERT ST	11
1300 Block of SHERMAN ST	10
6100 Block of RAY AV	10
7100 Block of ALEXANDER AV	10
800 Block of BAUER ST	10
800 Block of EATON ST	10



Prepared by Becky McKinley, GISP  
Hammond Sanitary District  
Aug. 7, 2007  
Revised Aug. 8 to include the rainfall info  
Basemap compiled in 1995  
Back-up complaint data provided by the  
Hammond Sewer Maintenance Dept.  
Note: Repeated attempts were made by  
Sewer Dept. personnel to verify all  
complaints but some homeowners could  
not be reached after making an initial  
complaint by phone.